

EXHIBIT H:
NPAC Reports

Name of Report	Items Covered	Frequency of Issuance*	Type of Report	Periodic Report
User Reports	Reports described in 9.2 of Exhibit B - NPAC/SMS Functional Requirement Specifications.	R	Standard Report	No
PTRS User Reports	Reports described in 9.2 of Exhibit B - NPAC/SMS Functional Requirement Specifications as applicable to PTRS Users.	R	Standard Report	No
Customer Reports Monthly and Quarterly Management and Performance Reports to Customer (Specific Customer Reports listed below)	<p>As to the entire Region some of which may be listed in the Specific Customer Reports below:</p> <ul style="list-style-type: none"> Information and data covered by reports listed in “User Reports” and “PTRS User Reports” above Actual performance compared with Service Levels in Exhibit G Significant changes in or new installation of: <ul style="list-style-type: none"> System Software System hardware Communications Networks Application Software Key Personnel All Software/hardware problems (even if not impacting system availability) 	M, Q	Standard Reports	Yes

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Name of Report	Items Covered	Frequency of Issuance*	Type of Report	Periodic Report
{00486545:3}	<ul style="list-style-type: none"> • “Top 10” most frequent trouble reports • <u>Pooling Reports:</u> <ol style="list-style-type: none"> 1. 1K Block Administration Report: A report that shows when the 1K Block information is received from the Pool Administrator and when it is entered into the NPAC. 2. NPAC Activation Report: A report that shows when the 1K Block was scheduled for Activation and when it was Activated and when the NPAC Personnel notified the appropriate parties that the Activation was accomplished, such as Pool Administrator, Block Holder, Code Holder, as per INC Guidelines. 3. 1K Block Modification report: A report that shows when the Modification request of a 1K Block was received, entered and processed 4. De Pooling/Reclamation Report: A report that shows when the De Pooling/ Reclamation request of a 1 K Block was received, entered and processed. The report also needs to show when the NPAC Personnel notified the appropriate parties that the De Pooling/Reclamation was accomplished, such as Pool Administrator, Block Holder, Code Holder, as per INC Guidelines. 5. Ported Pooled Report: A report that shows the Volume of Pooled TN’s (aggregate number of Pooled Blocks) and the Volume of Ported TN’s aggregated for the Service Area. <p>Additional reports not included in the reports below shall be in the specific form determined and as may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.</p>	2		

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Name of Report	Items Covered	Frequency of Issuance*	Type of Report	Periodic Report
<p>Customer Reports</p> <p>Annual Management and Performance Reports</p> <p>(Specific Customer Reports listed below)</p>	<p>Annual reports, covering management and performance information some of which shall be including in those reports listed in the Specific Customer Reports below:</p> <ul style="list-style-type: none"> • Summary of significant events and accomplishments of the year • Comparison of goals for previous period with actual performance • Plans/goals for following year <p>Additional reports not included in the reports below shall be in the specific form determined and as may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.</p>	A	Standard Reports	Yes

R = Report Issued on Request of User or PTRS User

M =Monthly (due by 11:59 P.M. (Central Time) of the 15th calendar day of each month following the month with respect to which the Report relates, except for the December Report which shall be due by 11:59 P.M. (Central Time) of the following February 1 -- see key for Annual Report, below)

Q = Quarterly (the Monthly Reports for March, June, September and December, which are due by 11:59 P.M. (Central Time) of the 15th calendar day of each month following the close of each quarter, shall also serve as Quarterly Reports, and shall present information for the calendar quarter in which such month falls in addition to monthly information for said month)

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A = Annually (due by 11:59 P.M. (Central Time) on February 1 of each year for the immediately preceding January - December period; the December Monthly/Quarterly Report shall also serve as the Annual Report, and shall present information for the full year in addition to the monthly information for December and the quarterly information for the fourth calendar quarter of the year)

Specific Listing of Customer Reports all of which are Periodic Reports and will be used for GEP Element 2 on Report Failure

	Report Name	Frequency	Report Description	Periodic Report
1	Weekly LLC report - various SV counts	Weekly	Report requested by LLC. Report shows count as of Sunday night, and change since previous report, of total EDR records and of SVs with EULV, EULT, and Billing ID data and SVs with VoIP, MMS, or SMS URI fields populated, in the specific form determined and as may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
2	Billable Transactions Report	Monthly	Display of total industry "billable" transactions, by month/year and cumulatively, in the specific form determined and as may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
3	PE Reports	Monthly	Also known as "Monthly Performance Report" for each of the 7 US regions. Package includes a tab for each report listed in rows a through r. The specific in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
a	Top 10 (Tickets)	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes

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b	(SLR) Performance	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
c	SLR 1 Detail	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
d	SLR 2 Detail	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
e	SLR 3 Detail	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
f	SLR 7 Detail	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
g	Service Unavailability	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
h	Billing	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
i	GEP Penalties	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
j	SOW Report	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
k	NPAC/SMS Test Platform	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the	Yes

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	Services		procedures set forth in Section 8.3.2.	
I	New Customers	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
m	IntraSP Pooling	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
n	LERG Pooling	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
o	(Block) Receipt & Activation	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
p	(Block) Modification	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
q	(Block) Reclamation	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
r	(Block) Pooled-Ported	Monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
s	Annual Summary	Annually	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
4	Performance Results	Bi-monthly	The specific form and contents thereof shall be determined and may subsequently be modified in accordance with the	Yes

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			procedures set forth in Section 8.3.2.	
5	Enhanced Law Enforcement Platform Cost Review	Annually	A review by auditor of the accuracy and validity of the Costs and related calculations under Section 18.7.2.8(iv), in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
6	Enhanced Law Enforcement Platform Service Audit report	Annually	Audit of LNPA's compliance with the requirements of Section 18.7.2.9, in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
7	Intermodal Cost Report (WDNC)	Annually	A review and determination by auditor of validity of the Costs and related calculations under Section 18.7.1.9(iv), in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
8	Intermodal Services Audit Report (WDNC)	Annually	Audit of LNPA's compliance with the requirements of Section 18.7.1.10 in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
9	NUE Findings Reports for PTRS User Application	Per occurrence	The NUE reviews each PTRS User Application to determine whether the applicant has a need to access to NPAC data ("User Data") and whether the applicant's intended use is a "Permitted Use."	No
10	NUE Annual Review	Annually	Each LNPA User Service is subjected to a Data, Pricing, and Payments Review to assure LNPA is subject to the same requirements and processes as any other User.	No

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15	RCA reports	Per occurrence	Required under Element 5 of the GEP. Description of outage events, along with root-cause, outage times and corrective actions taken to restore service.	No
16	Post-Mortem Reports	Per occurrence	Provides details of maintenance events including the work that was done, the time that the system was taken down and brought back up, in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
17	Master Agreements and SOWs	Annually	Provides a copy of all the Master Agreements and subsequent Amendments and SOWs, in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
18	Evidence of NPAC Software Escrow	Per occurrence	Evidence of each Software Escrow deposit pursuant to Section 12.3.1. NAPM LLC counsel listed as a "beneficiary" so counsel gets notification of escrow deposit directly from data storage vendor.	Yes
20	Billable Transactions (broken down by conventional-LRN versus pseudo-LRN) without credit adjustments	Monthly	The six "billable transaction" categories displayed on NPAC web site are further broken down into transactions involving conventional LRNs and transactions involving pseudo LRNs, in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2	Yes
21	Capacity Report	Monthly	Provides history and two year projection of EDR record count, in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes

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22	Enhanced Law Enforcement Platform list of current users	Annually	Annual report lists all LEAs and PSAPs in effect during the previous twelve-month period, and separately lists all LEAs and PSAPs that were newly qualified during the same period, pursuant to Section 18.7.2.7(v), in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2	Yes
23	WDNC list of current users	Quarterly	Quarterly report lists all applicants during the preceding quarter and all current recipients pursuant to Section 18.7.1.8(iv), in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
24	NPAC Customer List	Monthly	List of all Users with access to each regional NPAC/SMS, in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes
25	Miscellaneous Projects Status Reports	n/a	Typically reported first to PEs and then to LLC in the specific form and contents thereof shall be determined and may subsequently be modified in accordance with the procedures set forth in Section 8.3.2.	Yes,

Specific Listing of Commission Reports all of which are Periodic Reports that will be used for GEP Element 2 on Report Failure

	Report Name	Frequency	Report Description
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1	Current NPAC Database Snapshot	Monthly	Report provides Data Elements from the Subscription Version Table as a full snapshot
2	Cumulative Summary	Monthly	Summary report of the monthly snapshots
3	Competitive Porting Activity	Monthly	Complete summary of competitive ports for the given Month, including PTOs

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